Division of Comprehensive Psychiatric Services Inpatient - Agency Table Year 2002

The following table is a listing of CPS Inpatient Agencies. All consumers who received a service in April 2002 were given the opportunity to complete a <u>survey</u> form. The following table lists the agency, the number of clients served in April and the number of surveys returned. The last column, Mean, show the overall level of satisfaction. It is the means of question 7 on the survey "How satisfied are you with the services that you received?" Consumers rated their satisfaction on a scale of 1 (Not at all satisfied) to 5 (Very satisfied).

To view the detail report for an agency, click on the agency name.

To view a table of agencies ranked by mean, click here.

To view a chart of agencies ranked by return rate, click here.

	# Served	# Forms Returned	% Returned	Mean
<u>Cottonwood Residential</u> <u>Treatment Center</u> - Cape Girardeau	36	32	88.9%	3.48
<u>Fulton State Hospital</u> – Fulton	490	262	53.5%	3.20
Hawthorne Children Psych Hospital - St. Louis	40	13	32.5%	3.38
Metro St. Louis Psych Center - St. Louis	132	48	36.4%	4.06
Mid Missouri Mental Health Center - Columbia	177	30	16.9%	4.11
Northwest Missouri Psych Rehab Center - St. Joseph	177	46	26.0%	4.17
<u>Southeast Missouri MHC</u> - Farmington	289	23	8.0%	4.32
Southwest Missouri Psych Rehab Center - El Dorado Springs	39	27	69.2%	3.92
St. Louis Psych Rehab Center - St. Louis	215	66	30.7%	3.35
<u>Western Missouri Mental</u> <u>Health Center</u> - Kansas City	255	1	0.4%	-